

# MPDX Instructions

## Getting Started with Your Donor Database



MPDX is a donor-management system to help you manage your contact list, fundraising efforts, donor ministry and more! It's offered for free by Cru. More information about it can be found at [www.mpdx.org](http://www.mpdx.org).

### **Get Started with MPDX**

See the instructions in this article to get your account setup with MPDX:

<https://help.mpdx.org/article/383-get-started-with-mpdx>

### **Create Your Contact List**

Create your contact list in a format that is compatible with MPDX. **Go [HERE](#) to get information on how to set up your list** and save it to your computer, then begin adding your contacts. Once your contacts have been added, save it as a CSV file on your computer.

### **Import Your Contact List**

After you have created and saved your contact list as a CSV file, you need to import it into MPDX. This article will walk you through the import process:

<https://help.mpdx.org/article/384-import-csv-files-into-mpdx>

*\*\*It's important that you have complete contact information for every contact before uploading (Minimum: name(s), phone number(s) and address).\*\**

### **Syncing Your Account to The Navigators**

You will be asked to connect your account to our Navigators system. When asked, use the credentials below:

- Organization: The Navigators-USA
- Username: NavID # (number only)
- Password: Your NavOffice password associated with your NavID #

*\*\*If you are married or will be married soon, you only need to set up one account. Choose the cost center number (NavID #) that will be receiving your donations.\*\**

**Syncing issues?** Refer to the *MPDX Troubleshooting* document. If you still can't fix it, contact Brooke Waresak at [brooke.waresak@navigators.org](mailto:brooke.waresak@navigators.org).

**Other MPDX questions?** [help.mpdx.org](http://help.mpdx.org)